

AGENCY STRATEGIC PLAN

FOR THE FISCAL YEARS

2005 - 2009



FAIR HOUSING COMMISSION

FUNCTIONAL AREA: ECONOMIC DEVELOPMENT

AGENCY STRATEGIC PLAN APPROVAL FORM

FOR THE FISCAL YEARS

2005 - 2009

Dan Kroha

Director

Annie Abrams

Commission Chair

TABLE OF CONTENTS

AGENCY:

MISSIONPage 1

GOALSPage 1

PROGRAM:

DEFINITIONPage 2

GOALS, OBJECTIVES, STRATEGIESPage 2

PERFORMANCE MEASURES.....Page 3

STRATEGIC PLAN

Agency Name	Fair Housing Commission
Agency Mission Statement: The mission of the Arkansas Fair Housing Commission is to receive, investigate, conciliate and/or resolve complaints alleging violations of the Arkansas Fair Housing Act.	

NOTE: The Act prohibits discrimination on the basis of race, creed, color, sex, national origin, familial status or disability; to cooperate with and provide technical and other assistance to federal, state, local and other public or private entities that are formulating or operating programs to prevent or eliminate discriminatory housing practices; and to establish an education and outreach program to prevent discriminatory housing practices.

AGENCY GOAL 1:

To process appeals in a timely manner.

AGENCY GOAL 2:

To provide technical assistance, including training and outreach to as many entities as needed.

AGENCY GOAL 3:

To contact and educate as many people as possible about the requirements of the Arkansas Fair Housing Act and our services.

STRATEGIC PLAN

Agency Name		Fair Housing Commission
Program		Fair Housing Commission Operations
Program Authorization		(Applicable Section of the Arkansas Code, Agency Regulations, Executive Orders, Federal Laws, Federal Regulations, etc.) Act 1785 of 2001 Section 5
Program Definition: Program Funds-Center Code: <u>0229P01</u>		To investigate housing discrimination complaints and seek appropriate legal action in cooperation with the State Attorney General for those found in violation of the Arkansas Fair Housing Act.
AGENCY GOAL(S) #	1,2 & 3	
Anticipated Funding Sources for the Program:		General Revenue, Federal Reimbursement

GOAL 1: To process and resolve as many cases as possible.

OBJECTIVE 1: (Sub-Funds Center Code to be assigned by DFA – Accounting)

To initially process all cases within 100 days and resolve all cases in a timely manner.

STRATEGY 1:

To recruit, train and retain sufficient personnel to process cases.

STRATEGY 2:

To design, implement and use improved internal procedures for processing.

STRATEGY 3:

To provide technical assistance to as many entities as needed.

STRATEGY 4:

To educate as many people as possible about the rights, obligations and benefits of the Fair Housing Act.

STRATEGIC PLAN

Agency Name	Fair Housing Commission
Program	Fair Housing Commission Operations

PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

DESCRIPTION	METHODS AND SOURCES USED OBTAINING DATA	FISCAL YEAR 2005	FISCAL YEAR 2006	FISCAL YEAR 2007	FISCAL YEAR 2008	FISCAL YEAR 2009
Percent of cases processed in 100 days. <i>Goal 1, Objective 1</i>	Internal data base	100%	97%	95%	92%	90%
Number of speaking events. <i>Goal 1, Objective 1</i>	Internal data base	10	15	18	18	18